

CONTROL PANEL DISPLAY

Ready Signals



- The machine is ready for brewing coffee from bean and hot water dispensing.



- The machine is ready for pre-ground coffee brewing.



- The machine is in the steam dispensing phase.



- The machine is in the hot water dispensing phase.



- The machine is brewing 1 espresso coffee or a long coffee.



- The machine is brewing 2 espresso coffees or 2 long coffees.



- The machine is programming the amount of coffee to be brewed each time the “☕” or “☕” button is pressed.

Warning Signals



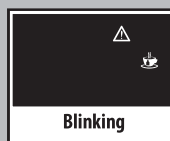
- The machine is warming up to brew coffee and dispense hot water or steam.



- The machine is performing the rinse cycle. Wait until the machine stops the operation.



- The machine needs a descaling cycle.



- The machine needs water circuit priming.

Alarm Signals



- Return the hot water / steam knob to its correct position.
- Insert the brew group in the machine.
- Close the service door.



- Empty the coffee grounds drawer.



- Insert the coffee grounds drawer.



- No coffee beans in the coffee bean hopper. After refilling the hopper, the cycle can be restarted.



- Fill the water tank.

TROUBLESHOOTING

Machine Actions	Causes	Solutions
The machine does not turn on.	The machine is not connected to the power source.	Connect the machine to the power source.
The coffee is not hot enough.	The cups are cold.	Warm the cups with hot water.
No hot water or steam is dispensed.	The hole of the steam wand is clogged.	Clean the hole of the steam wand using a pin. Make sure that the machine is turned off and has cooled before performing this operation.
	Pannarello is dirty (if supplied).	Clean the Pannarello.
The coffee has little crema. (see note)	The coffee blend is unsuitable, the coffee is not freshly roasted or the grind is too coarse.	Change coffee blend or adjust the grind as explained in the "Coffee Grinder Adjustment" section.
The machine takes a long time to warm up or the amount of water dispensed from the wand is too little.	The machine circuit is obstructed by limescale build-up.	Descale the machine.
The brew group does not come out.	The brew group is out of place.	Turn the machine on. Close the service door. The brew group automatically returns to the correct position.
	Dregdrawer is inserted.	Remove the dregdrawer first, then the brew group.
The machine grinds the coffee beans but no coffee comes out. (See note)	Water tank is empty.	Fill the water tank and prime the circuit (section "Using the Machine for the First Time").
	Brew group is dirty.	Clean the brew group (section "Brew Group").
	Circuit is not primed.	Prime the circuit (section "Using the Machine for the First Time").
	Rare event that occurs when the machine is automatically adjusting the dose.	Brew a few coffees as described in section "Gaggia Adapting System".
	The dispensing head is dirty.	Clean the dispensing head.
The coffee is too weak. (see note)	Rare event that occurs when the machine is automatically adjusting the dose.	Brew a few coffees as described in section "Gaggia Adapting System".
Coffee is brewed slowly. (see note)	The coffee grind is too fine.	Change coffee blend or adjust the grind as explained in the "Coffee Grinder Adjustment" section.
	The circuit is not primed.	Prime the circuit (section "Using the Machine for the First Time").
	The brew group is dirty.	Clean the brew group (section "Brew Group").
Coffee leaks out of the dispensing head.	The dispensing head is clogged.	Clean the dispensing head and its holes.

Note: These problems can be considered normal if the coffee blend has been changed or if the machine has just been installed. In this case wait until the machine performs a self-adjusting operation as described in section "Gaggia Adapting System".

Please contact Gaggia Customer Service or an authorized service center for any problems not covered in the above table or when the suggested solutions do not solve the problem.