



## IMPRESSA XJ9 Professional Instructions for Use



### Table of contents

## Your IMPRESSA XJ9 Professional

IIV	IMPORTANT SAFEGUARDS 4		
Co	ontrol elements	8	
1	Preparing and using for the first time	10	
	JURA on the Internet	10	
	Settings by the JURA service technician		
	Setting up the machine		
	Filling the water tank		
	Filling the bean container	11	
	First-time use		
	Determining the water hardness	15	
	Adjusting the grinder	15	
	Connecting milk	16	
2	Preparation	17	
	Ways of preparing a beverage	18	
	Espresso and coffee	18	
	Preparing two specialty coffees	19	
	Latte macchiato, cappuccino	19	
	Warm milk and milk foam	20	
	Ground coffee		
	Permanently setting the amount of water for the cup size	21	
	Hot water	22	
3	Daily operation	23	
	Switching on		
	Daily maintenance		
	Switching off	24	
4	Permanent settings in programming mode	25	
	Enabling and disabling programming mode		
	Product settings		
	Enable or disable one-off settings		
	Enabling and disabling product selector view		
	Enabling and disabling products		
	Maintenance settings		
	Setting the water hardness		
	Energy-saving mode		
	Automatic switch-off		
	Unit for amount of water		
	Restore factory settings		
	Language		
	Background color		
	Querying information	36	

5	Maintenance	37
	Rinsing the machine	38
	Rinsing the cappuccino frother	
	Cleaning the cappuccino frother	39
	Dismantling and rinsing the cappuccino frother	40
	Inserting and activating the filter	40
	Changing the filter	
	Cleaning the machine	
	Descaling the machine	44
	Cleaning the bean container	46
	Descaling the water tank	47
6	Display messages	48
7	Troubleshooting	49
8	Transport and environmentally friendly disposal	5
	Transport / Emptying the system	5 <sup>-</sup>
	Disposal	5 <sup>-</sup>
9	Technical data	52
10	Index	53
11	JURA contact details / Legal information	56

### Symbol description

### Warnings



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

△ DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

⚠ WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

▲ CAUTION CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

**NOTICE** NOTICE is used to address practices not related to personal injury.

### Symbols used

- Prompt to take action. This symbol means that you are being prompted to perform some action.
- information and tips to make it even easier to use your IMPRESSA.

  'Espresso' Display message

### IMPORTANT SAFFGUARDS

## Follow the basic safety precautions

When using electrical appliances, basic safety precautions shall always be followed, to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock and injury to persons, do not immerse power cord, plugs, or body of machine in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning.
   Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
- The use of an accessory attachment not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- To disconnect, turn any control to 'OFF' then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Use extreme caution when dispensing hot steam, hot water or hot coffee
- For household use only.

## SAVE THESE INSTRUCTIONS.

Pass them on to any subsequent user.

### Intended use

The appliance is designed and intended for household use only. It shall only be used for coffee preparation and to heat milk and water, according to these instructions. Use for any other purpose will be deemed improper. JURA Elektroapparate AG cannot accept any responsibility for the consequences of improper use.

People, including children, who

- do not have the physical, sensory or mental capabilities to use the appliance safely or
- are inexperienced or lack knowledge in how to use the appliance safely

must be supervised by a responsible person when using it, or must be instructed in how to use it correctly.

## Special power cord set instructions

- The power cord is provided to reduce the risk resulting from becoming entangled in or tripping over a long cord.
- The cord shall be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over.
- This appliance has a 3-pin grounded plug.
- Do not modify the plug in any way.

Do NOT use extension cords.

If the user chooses to use an extension cord.

- the marked electrical rating of the extension cord shall be at least as great as the electrical rating of the appliance, and
- if the appliance is of the grounded type, the extension cord shall be a grounding type 3-wire cord, and
- the longer cord shall be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over.

### ⚠ WARNING



To reduce the risk of fire or electric shock, DO NOT remove any service covers. DO NOT modify the appliance in any way that is not described in these instructions. NO user serviceable parts included. Repair MUST be done by authorized personnel only.

In the event of signs of damage, for example if there is a smell of burning, unplug the machine immediately from outlet and contact IURA customer service.

#### IMPORTANT SAFEGUARDS

### ♠ CAUTION

This appliance is for household use. Any servicing other than cleaning and user maintenance shall be performed by an authorized service representative:

- Do not immerse base in water or try to disassemble.
- Do not put the appliance or any individual parts in the dishwasher
- Check voltage to be sure that the voltage indicated on the name plate complies with your voltage (the name plate is located on the underside of your IMPRESSA).
- Never use warm or hot water to fill the water container. Use cold water only.
- Keep your hands and the cord away from hot parts of the appliance during operation.

There is a risk of scalds or burns on the spouts and the cappuccino frother / nozzle.

- Keep children away.
- Do not touch any hot parts. Use the handles or knobs provided
- Ensure that the cappuccino frother / nozzle is correctly fitted and clean. If incorrectly fitted or if they become blocked, the cappuccino frother or its parts might come off.

#### NOTICE

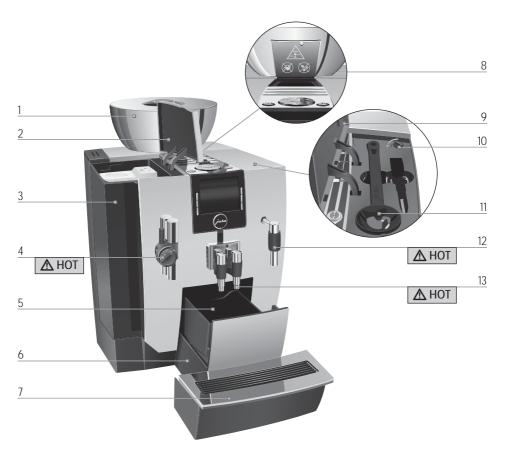


- Never clean with scouring powders or hard implements.
- Ensure that the ventilation slots are not covered.
- Never pull out the drip tray during the brewing process. Only pull the drip tray when the display instructs you or when the appliance is ready for use.

# NEVER DO (or you will void your warranty protection):

- Never fill instant coffee, chocolate mix etc. into the bean container or ground coffee funnel (filler funnel for ground coffee).
   It will damage the functioning of the brewing chamber.
- Never fill sugar coated coffee beans into the bean container.
   In case of doubt, call your dealer.
- Never fill anything other than coffee beans into the bean container (no chocolate, no rice, no nuts, no spices, nothing other than roasted coffee beans).
- Never fill frozen beans into the bean container. If you store beans in the freezer, let them thaw 3 to 4 hours before filling them into the bean container.
- Never fill anything but fresh, cold and clean water into the water tank, except when decalcifying.
- Never use mineral or carbonated water. You can use tap water, bottled water, spring water and reverse osmosis water.
- Never do anything with the machine which is not described in these instructions. In case of doubt, call your dealer.

## Control elements



- 1 Bean container with aroma preservation cover
- 2 Water tank cover
- 3 Water tank
- 4 Height-adjustable cappuccino frother
- 5 Coffee grounds container
- 6 Drip tray
- 7 Cup platform

- 8 Filler funnel for ground coffee
- 9 Storage compartment cover
- 10 Grinder adjustment switch
- 11 Measuring spoon for ground coffee
- 12 Hot-water nozzle
- 13 Height- and width-adjustable coffee spout



## Top of the machine

- 1 On/Off button
- 2 Rotary Switch
- 3 P P button (programming)

### Front

- 4 Display
- 5 Buttons (button function depends on what is shown in the display)



### Back of the machine

- 1 Power switch
- 2 Power cord

3 Port (under cover)

## 1 Preparing and using for the first time

### JURA on the Internet

Visit us on the Internet.

On the JURA website (www.jura.com) you will find interesting and up-to-date information on your IMPRESSA and on every aspect of coffee.

## Settings by the JURA service technician

The following settings can only be made by the JURA service technician:

Setting the filter capacity

You can also obtain the following optional accessories for your IMPRESSA from your JURA service partner:

- Coffee grounds disposal function set
- Drip drain set
- Permanent water connection kit
- Payment system and other accessories

## Setting up the machine

### NOTICE

If the machine is not lifted properly, it may be damaged.

- Do not lift the machine by the bean container.
- Only lift the machine by gripping it underneath, in the recesses on the left and right sides of the machine.

When setting up your IMPRESSA, please note the following:

- Place the IMPRESSA on a horizontal surface that is not sensitive to water.
- Choose a spot for your IMPRESSA which protects the machine against overheating. Ensure that the ventilation slots are not covered.

### Filling the water tank

Daily maintenance of the machine and hygiene when handling milk, coffee and water are key to a perfect coffee result in the cup every time. You should therefore change the water **daily.** 

### NOTICE

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- Only fill the water tank with fresh, cold water.
  - ► Open the water tank cover.
  - ▶ Remove the water tank and rinse it with cold water.
  - Fill the water tank with fresh, cold water and reinsert the tank.
  - ► Close the water tank cover.



### Filling the bean container

The bean container has an aroma preservation cover. This will ensure that your coffee beans retain their aroma for longer.

#### NOTICE

Coffee beans which have been treated with additives (e.g. sugar), ground coffee or freeze-dried coffee will damage the grinder.

- Only use roasted, untreated coffee beans to fill the bean container.
  - ► Remove the aroma preservation cover.
  - Remove any dirt or foreign objects from inside the bean container.
  - ► Fill the bean container with coffee beans and close the aroma preservation cover.

### First-time use

### **⚠** WARNING

If the machine is operated with a defective power cord, there is a danger of potentially fatal electric shock.

- ► Never use a machine which is damaged.
- ► Never use a machine which has a defective power cord.
- **1** The water volume is given as standard in 'oz'. You can change this setting to 'ml' in programming mode (see Chapter 4 'Permanent settings in programming mode Unit for amount of water').

When using the machine for the first time, you can choose whether you want to operate IMPRESSA with or without the CLEARYL Pro Blue filter cartridge. If the water hardness is 10 °dH or more, we recommend using the filter cartridge. If you do not know the hardness of your water, you can find this out first (see Chapter 1 'Preparing and using for the first time – Determining the water hardness').

**Precondition:** The water tank and bean container have been filled.

- ► Insert the power plug into a power socket.
- Switch on the IMPRESSA using the power switch on the back of the machine.
- O ► Press the On/Off button to switch the IMPRESSA on. The display shows the languages you can choose from.
- i To display more languages, press the 'Next' button (bottom right).
  - Press the button that corresponds to the language you want, e.g. 'English'.
    - "Saved" appears briefly on the display to confirm the setting.
      "Filter"
- i Now decide whether you want to operate your IMPRESSA with or without a CLEARYL Pro Blue filter cartridge.



### Activating the filter

### NOTICE

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ► Only fill the water tank with fresh, cold water.
  - ► Press the 'Active' button.
  - ► Press the 'Save' button.
    - 'Saved' appears briefly on the display.
    - 'Insert filter'
  - ► Remove and empty the water tank.
  - ► Open the filter holder and insert the filter cartridge into the water tank, exerting slight pressure.
  - ► Close the filter holder. It will click into place audibly.
- **1** After two months, the filter will cease to work. Set the date on the date plate on the filter holder in the water tank.
  - ► Fill the water tank with fresh, cold water and reinsert the tank.
  - ► Place a receptacle under the cappuccino frother, the coffee spout and the hot-water nozzle.
  - ► Press the 'Next' button.
    - 'Filter is being rinsed.', water flows out of the hot-water nozzle.
- i You can interrupt rinsing of the filter at any time by pressing any button. Press the Rotary Switch to continue rinsing of the filter.
- **1** The water may be slightly discolored. This is not harmful to health and does not affect the taste.

Rinsing of the filter stops automatically.

'System is filling.', the system fills up with water. Water flows out of the cappuccino frother and the hot-water nozzle. The operation stops automatically.

'Welcome to IURA'

'Machine is rinsing.', the machine rinses. The operation stops automatically. 'Please select product:' appears on the display. Your IMPRESSA is ready for use.

i The display shows the products you can prepare.





### Deactivating the filter

### NOTICE

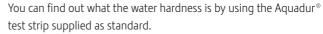
Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ► Only fill the water tank with fresh, cold water.
  - ► Press the 'Inactive' button.
  - ► Press the 'Save' button.
    - 'Saved' appears briefly on the display.
    - 'Water hardness'
- i If you do not know the hardness of your water, you must find this out first (see Chapter 1 'Preparing and using for the first time Determining the water hardness').
  - ▶ Press the '<' or '>' button to set the water hardness.
  - ► Press the 'Save' button.
    - 'Saved' appears briefly on the display.
    - 'Welcome to JURA'
    - 'Please press the Rotary Switch.'
  - ► Place a receptacle under the cappuccino frother and another under the hot-water nozzle.
- ♠ Press the Rotary Switch.
  - 'System is filling.', the system fills up with water. Water flows out of the cappuccino frother and the hot-water nozzle. The operation stops automatically.
  - 'Welcome to JURA' appears on the display.
  - 'Machine is heating.'
  - 'Please press the Rotary Switch.', the Rotary Switch lights up.
  - ▶ Place a receptacle under the coffee spout.
- ♠ Press the Rotary Switch.
  - 'Machine is rinsing.', the machine rinses. The operation stops automatically. 'Please select product:' appears on the display. Your IMPRESSA is ready for use.
  - i The display shows the products you can prepare.





## Determining the water hardness



- ► Hold the test strip briefly (for 1 second) under flowing water. Shake off the water.
- ► Wait for about one minute.
- ► You will then be able to read the degree of water hardness from the discoloration of the Aquadur® test strip and the description on the packaging.

You can now adjust the water hardness.



The water hardness can be adjusted on a continuous scale between 1 °dH and 30 °dH.

Level	Display German	Degrees of general	Parts per	Indicator Strip number
	Degree (°dH)	hardness (°dGH)	million (ppm)	of 'reddish' fields
Not active	-	-	_	-
Very soft water	<3	<3	< 53.4	None
Soft water	> 4	> 4	> 71	1
Hard water	> 8.4	> 8.4	> 150	2
Very hard water	> 14	> 14	> 250	3

### Adjusting the grinder

#### NOTICE

If you adjust the consistency of grind when the grinder is not operating, the grinder adjustment switch could be damaged.

Only adjust the consistency of grind when the grinder is running.

You can adjust the grinder on a continuous scale to suit the degree of roast of your coffee.

The consistency of grind is correct if the coffee flows regularly from the coffee spout. In addition a fine, thick crema forms.

**Example:** Proceed as follows to change the consistency of grind **during** the preparation of an espresso.

- ► Open the storage compartment cover.
- ▶ Place a cup under the coffee spout.

### 1 Preparing and using for the first time



- Press the 'Espresso' button.
   The grinder starts up. 'Espresso' is displayed.
- ► Turn the grinder adjustment switch to the desired position while the grinder is running.
- The espresso is prepared and the consistency of grind is adjusted.
- ► Close the storage compartment cover.

### Connecting milk

Your IMPRESSA creates fine, creamy, feather-light milk foam with a perfect consistency. The most important requirement for frothing milk is a milk temperature of  $39-46 \,^{\circ}\text{F}$  (4–8  $^{\circ}\text{C}$ ). We would therefore recommend using a milk cooler.

- ► Attach the milk pipe to the cappuccino frother. To do this, attach the end of the milk pipe to the connector on the left-hand side of the cappuccino frother.
- ► Connect the other end of the milk pipe to a milk cooler.

## 2 Preparation

### ★ WARNING

Hot coffee, hot steam and hot water can cause scalding. Scalding is a serious burn.

- ► Use extreme care when handling hot liquid or steam.
- ► Allow liquid to cool down before drinking.
- In the event of scalding, rinse affected area with cold water and seek medical attention.
- ► Keep children AWAY.
- i You can stop preparation of a specialty coffee, specialty coffee with milk or hot water at any time. Just press any button.
- i During the grinding operation you can select the **coffee strength** of individual products by turning the Rotary Switch ⊕: (extra-mild), (mild), (normal), (strong) or (extra-strong).
- i During preparation, you can change the preset amount of water by turning the Rotary Switch or pressing the '<' and '>' buttons.
- i You can follow the current status of preparation on the display.
- The water volume is given as standard in 'oz'. You can change this setting to 'ml' in programming mode (see Chapter 4 'Permanent settings in programming mode – Unit for amount of water').

In programming mode you can enable or disable one-off settings during preparation (see Chapter 4 'Permanent settings in programming mode – Enable or disable one-off settings').

You can make permanent settings for all products in programming mode (see Chapter 4 'Permanent settings in programming mode – Product settings').

#### 2 Preparation

## Ways of preparing a beverage

Only some of the specialty coffees you can prepare are shown on the display at any one time. As soon as you turn the Rotary Switch, more specialty coffees are displayed in the product selector. The product selector disappears automatically after 5 seconds if no preparation is started.

The following specialty coffees are displayed as standard:

- 'Espresso'
- 'Coffee'
- "Cappuccino"
- 'Latte macchiato'
- 'Hot water'
- "1 portion milk"

Additional specialty coffees in the product selector:

- 'Ristretto'
- '2 espressi'
- '2 coffees'
- '2 ristretti'

## Espresso and coffee

'Espresso' and 'Coffee' are prepared following this model.

**Example:** Proceed as follows to prepare one coffee.

- ▶ Place a cup under the coffee spout.
- ► Press the 'Coffee' button.

Preparation starts. The preset amount of water for coffee flows into the cup.

Preparation stops automatically. 'Please select product:' appears on the display.



## Preparing two specialty coffees

To prepare **two** specialty coffees, either use the product selector or press the appropriate preparation button twice (within approximately 2 seconds).

**Example:** Proceed as follows to prepare **two coffees** (using product selector).



- Turn the Rotary Switch to view the product selector.
- Turn the Rotary Switch until '2 coffees' is displayed.
- Press the Rotary Switch. Coffee preparation starts. The preset amount of water for coffee flows into the cups.

Preparation stops automatically. 'Please select product:' appears on the display.

i Proceed as follows to prepare two cups of coffee at the touch of a button: Place two cups under the coffee spout. Press the 'Coffee' button twice (within approximately 2 seconds) to start coffee preparation.



## Latte macchiato, cappuccino

Your IMPRESSA can prepare a latte macchiato or cappuccino at the touch of a button. There is no need to move the glass or cup.

**Example:** Proceed as follows to prepare one latte macchiato.

**Precondition: 'Please select product:'** is displayed. Milk is connected to the cappuccino frother.

- ► Place a glass under the cappuccino frother.
- ► Turn the setting wheel of the cappuccino frother to the Milk Foam position ①.
- Press the 'Latte macchiato' button.
   'Latte macchiato', the milk foam is prepared.
   Preparation stops automatically when the preset amount

Preparation stops automatically when the preset amount of milk is reached.



i There is a short interval while the hot milk separates from the milk foam. This allows the typical layers of a latte macchiato to form. You can choose the length of this interval in programming mode (see Chapter 4 'Permanent settings in programming mode – Product settings').

#### 2 Preparation

Coffee preparation starts. The preset amount of water flows into the glass. Preparation stops automatically. 'Please select product:' appears on the display.

To make sure the cappuccino frother always works properly, you must rinse and clean it regularly (see Chapter 5 'Maintenance – Rinsing the cappuccino frother').

## Warm milk and milk foam



**Example:** Proceed as follows to prepare milk foam.

**Precondition: 'Please select product:'** is displayed. Milk is connected to the cappuccino frother.

- ► Place a cup under the cappuccino frother.
- ► Turn the setting wheel of the cappuccino frother to the Milk Foam position 🗓.
- i If you want to heat the milk turn the setting wheel of the cappuccino frother to the Milk position .
  - ► Press the '1 portion milk' button. The machine heats up.

"1 portion milk", the milk foam is prepared. Preparation stops automatically when the preset amount of milk foam is reached. 'Please select product:' appears on the display.

To make sure the cappuccino frother always works properly, rinse and clean it regularly (see Chapter 5 'Maintenance – Rinsing the cappuccino frother').

### Ground coffee

You can choose to use a second coffee variety, for example decaffeinated coffee, with the filter funnel for ground coffee.

- i Never add more than two level measuring spoons of ground coffee.
- Use ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- i If you did not fill the machine with a sufficient amount of ground coffee, 'Not enough ground coffee' is displayed and the IMPRESSA stops the operation.

**1** The desired specialty coffee must be prepared within approximately one minute after filling with the ground coffee. Otherwise the IMPRESSA stops the operation and is once more ready for use.

All specialty coffees with ground coffee are prepared following this model.

**Example:** Proceed as follows to prepare one espresso using ground coffee.

- ▶ Place an espresso cup under the coffee spout.
- ► Open the cover of the filler funnel for ground coffee. 'Please add ground coffee.'
- Place one level measuring spoon of ground coffee into the filler funnel
- Close the cover of the filler funnel.'Please select product:'
- Press the 'Espresso' button.
   Preparation starts. The preset amount of water for espresso flows into the cup. Preparation stops automatically. 'Please select product:' appears on the display.

It is easy to make permanent settings for the amount of water for all specialty coffees and hot water according to the cup size. Adjust the amount once as shown in the following example. Every time you prepare a drink in the future, this amount of water will be dispensed.

The permanent settings for adapting the amount of water to the cup size for all specialty coffees and hot water follow this model.

**Example:** Proceed as follows to **permanently** set the amount of water for one coffee.

**Precondition:** 'Please select product:' is displayed.

- ▶ Place a cup under the coffee spout.
- Press and hold the 'Coffee' button.'Coffee' and the fill volume are displayed.
- ► Hold the 'Coffee' button down until 'Enough water? Press button' appears.
- ► Release the 'Coffee' button.

  Preparation starts and the coffee flows into the cup.



Permanently setting the amount of water for the cup size



#### 2 Preparation

► Press any button as soon as there is sufficient coffee in the cup.

Preparation stops. 'Saved' appears briefly on the display. The set amount of water for one coffee is permanently stored. 'Please select product:' appears on the display.

- i You can alter this setting at any time by repeating the above procedure.
- i You can also permanently set the amount for all specialty coffees, hot water and milk in programming mode (see Chapter 4 'Permanent settings in programming mode Product settings').

### Hot water

The following temperatures can be selected for preparing hot water: 'Low', 'Normal', 'X high'.

#### **△** CAUTION

There is a danger of scalding from hot water splashes.

- Avoid direct contact with the skin.
  - ▶ Place a cup under the hot-water nozzle.
  - Press the 'Hot water' button.'Hot water' and the temperature are displayed.
- By pressing the '<' or '>' button several times (within approximately 2 seconds) you can set the temperature to your individual preference. This setting is not saved.

'Hot water', hot water flows into the cup. Preparation stops automatically. 'Please select product:' appears on the display.



## 3 Daily operation

### Switching on

When the IMPRESSA is switched on, it automatically prompts you to perform the rinse operation. Start the rinse operation by pressing the Rotary Switch . In programming mode you can change this setting so that the machine starts the switch-on rinse automatically (see Chapter 4 'Permanent settings in programming mode – Maintenance settings').

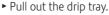


**Precondition:** Your IMPRESSA is switched on at the power switch.

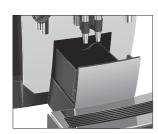
- ▶ Place a receptacle under the coffee spout.
- - 'Please press the Rotary Switch.'
- Press the Rotary Switch. The machine rinses. The operation stops automatically. 'Please select product:' appears on the display.

### Daily maintenance

To ensure that you get many years of reliable service out of your IMPRESSA and to guarantee the optimum coffee quality, the machine requires daily maintenance.



- ► Empty the coffee grounds container and the drip tray. Rinse them both with warm water.
- ▶ Dry the metal contacts on the back of the drip tray.
- ► Refit the coffee grounds container and the drip tray.
- ► Rinse the water tank with clean water.
- Dismantle and rinse the cappuccino frother (see Chapter 5 'Maintenance – Dismantling and rinsing the cappuccino frother').
- ► Wipe the surface of the machine with a clean, soft, damp cloth (e.g. microfiber cloth).



### 3 Daily operation

### Switching off



When you switch your IMPRESSA off, the spouts used to prepare a specialty coffee or milk are rinsed.

- ► Place one receptacle under the coffee spout and another under the cappuccino frother.
- ♦ Press the On/Off button.
  - 'Machine is rinsing.', 'Milk system is being rinsed.'. The spouts used to prepare a specialty coffee or milk are rinsed. The operation stops automatically. Your IMPRESSA is switched off.
- i When the IMPRESSA is switched off with the On/Off button, the machine consumes less than 0.1 W of standby energy. The machine can be completely disconnected from the power grid using the power switch.

### **⚠** WARNING

Hot coffee, hot steam and hot water can cause scalding. Scalding is a serious burn.

- Use extreme care when handling hot liquid or steam.
- Allow liquid to cool down before drinking.
- In the event of scalding, rinse affected area with cold water an seek medical attention.
- Keep children AWAY.

Press the P button to enter programming mode. You can navigate through the program items and permanently save the required settings simply by turning the Rotary Switch and using the multi-function buttons. The following settings can be made:

Program item	Sub-item	Explanation
'Maintenance status (1/6)'	'Clean' 'Descale' (only if filter is not activated) 'Change the filter' (only if filter is activated) 'Rinse the coffee system' 'Clean the milk system'	► Start the required maintenance program here.
'Product settings (2/6)'	'Expert mode' 'product selector' 'One-off settings' 'Lock/enable'	<ul> <li>▶ Select your settings for specialty coffees and hot water.</li> <li>▶ Deactivate the product selector view.</li> <li>▶ Specify whether or not to allow one-off settings during preparation.</li> <li>▶ Enable or disable individual products.</li> </ul>
'Maintenance settings (3/6)'	'Filter' 'Water hardness' (only if filter is not activated) 'Switch-on rinse' 'Rinse the milk system'	<ul> <li>► Indicate whether you are operating your IMPRESSA with or without a CLEARYL Pro Blue filter cartridge.</li> <li>► Adjust the water hardness.</li> <li>► Change the settings for the switch-on rinse and milk system rinse.</li> </ul>

Program item	Sub-item	Explanation
'Machine settings (4/6)'	'Save energy' 'Switch off after' 'Units' 'Factory setting'	<ul> <li>▶ Select an energy-saving mode.</li> <li>▶ Set the time after which the IMPRESSA should switch off automatically.</li> <li>▶ Select the unit for the amount of water.</li> <li>▶ Reset the permanently set values of all products to the factory settings.</li> </ul>
'Machine settings (5/6)'	'Choose language' 'Display' 'Colour scheme'	► Select your language and the background color for the display.
'Information (6/6)'	'Product counter' 'Maintenance counter' 'Day counter' 'Version'	► Keep track of all specialty coffees prepared and view the number of maintenance programs performed.

## Enabling and disabling programming mode

You can set your IMPRESSA such that programming mode is disabled. When programming mode is disabled, it cannot be accessed by pressing the P button.

**Example:** Proceed as follows to disable programming mode.

**Precondition:** 'Please select product:' is displayed.

- ► Remove the water tank.
  - 'Fill water tank'
- ► Press the Rotary Switch, the P button and the bottom right-hand button **simultaneously for about 2 seconds.**

'The machine is locked.' is briefly displayed.

'Fill water tank'

Programming mode is disabled.

To enable programming mode again, remove the water tank. Then press the Rotary Switch, the P button and the bottom right-hand button simultaneously for about 2 seconds. 'The machine is enabled.' is briefly displayed. Programming mode is enabled again.

### **Product settings**

In the program item 'Product settings (2/6)' / 'Expert mode' you can make individual settings for all specialty coffees, milk and hot water.

### **⚠** WARNING

Hot coffee, hot steam and hot water can cause scalding. Scalding is a serious burn.

- ► Use extreme care when handling hot liquid or steam.
- Allow liquid to cool down before drinking.
- In the event of scalding, rinse affected area with cold water an seek medical attention.
- ► Keep children AWAY.

The following settings can be made:

Product	Temperature	Coffee strength	Amount
Ristretto,	'Normal', 'High'	'extra-mild' •, 'mild' ••,	Volume:
espresso,		'normal' , 'strong' ,	'0.5 oz' – '8.0 oz'
coffee		'extra-strong'	(25 ml – 240 ml)
Two ristretti,	'Normal', 'High'	-	Volume:
two espressi,			'0.5 oz' – '8.0 oz'
two coffees			(25 ml – 240 ml) (per cup)
Latte macchiato,	'Normal', 'High'	'extra-mild' •, 'mild' ••,	Amount of milk:
cappuccino		'normal' •••, 'strong' ••••,	'3 sec.' - '120 sec.'
		'extra-strong'	Interval: '0 sec.' – '60 sec.'
		-	Volume: '0.5 oz' - '8.0 oz'
			(25 ml – 240 ml)
Portion of milk	_	-	'3 sec.' – '120 sec.'
Hot water	'Low', 'Normal',	_	'0.5 oz' – '15.0 oz'
	'X high'		(25 ml – 450 ml)

**Example:** Proceed as follows to change the amount of milk for a latte macchiato from '16 sec.' to '20 sec.', the interval from '30 sec.' to '40 sec.' and the amount of water from '1.5 oz' (45 ml) to '1.0 oz' (40 ml).

- P ► Press the P button.

  'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Product settings (2/6)' is displayed.
  - ► Press the 'Expert mode' button. 'Expert mode'

- i Next select the button of the product for which you would like to make settings. No product is prepared at this point.
  - ► Press the 'Latte macchiato' button.
    - 'Latte macchiato'
  - ▶ Press the 'Amount of milk' button.
  - Press the '<' or '>' button to change setting for the amount of milk to '20 sec.'.
  - ► Press the 'Save' button.
    - 'Saved' appears briefly on the display.
  - ► Press the 'Volume' button.
  - Press the '<' or '>' button to change setting for the fill volume to '1.0 oz' (40 ml).
  - ► Press the 'Save' button.
    - 'Saved' appears briefly on the display.
  - ► Press the 'Next' button.
  - ► Press the 'Interval' button.
  - Press the '<' or '>' button to change setting for the interval to '40 sec.'.
  - ► Press the 'Save' button.
    - 'Saved' appears briefly on the display.
    - 'Latte macchiato'
- P ress the P button to exit programming mode.
  - 'Please select product:'

## Enable or disable one-off settings

In the program item 'Product settings (2/6)' | 'One-off settings' you can make the following setting:

- 'Active'
  - One-off settings can be made during preparation (e.g. coffee strength or amount of water).
- 'Inactive'
  - One-off settings cannot be made during preparation. The product is prepared according to the settings in programming mode ('Product settings (2/6)' / 'Expert mode').

**Example:** Proceed as follows to disable one-off settings during preparation.

**Precondition:** 'Please select product:' is displayed.

P ► Press the P button.

'Maintenance status (1/6)'

- Turn the Rotary Switch until the program item 'Product settings (2/6)' is displayed.
  - ► Press the 'One-off settings' button.
    - 'One-off settings'
  - ► Press the 'Inactive' button.
  - ► Press the 'Save' button.
  - 'Saved' appears briefly on the display.
  - 'Product settings (2/6)'
- P ress the P button to exit programming mode.
  - 'Please select product:'

One-off settings cannot now be made during preparation.

## Enabling and disabling product selector view

In the program item 'Product settings (2/6)' / 'product selector' you can make the following setting:

- 'Active'
  - Product selector view is active and can be started by turning the Rotary Switch when the IMPRESSA is ready for use.
- 'Inactive'
  - Product selector view is inactive

**Example:** Proceed as follows to disable product selector view. **Precondition:** 'Please select product:' is displayed.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Product settings (2/6)' is displayed.
  - ► Press the 'product selector' button.
    - 'product selector'
  - ► Press the 'Inactive' button.
  - ► Press the 'Save' button.
  - 'Saved' appears briefly on the display.
  - 'Product settings (2/6)'
- P Press the P button to exit programming mode.

'Please select product:'

Product selector view can now no longer by started by turning the Rotary Switch.

## Enabling and disabling products

In the program item 'Product settings (2/6)' / 'Lock/enable' you can enable or disable each individual product.

**Example:** For example, you can disable the preparation of hot water. **Precondition:** 'Please select product:' is displayed.

- P ► Press the P button.

  'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Product settings (2/6)' is displayed.
  - ► Press the 'Lock/enable' button. 'Lock/enable'
  - i The lock symbol indicates whether the product is enabled or disabled. If the lock is closed, the product is disabled.
    - Press the 'Next' button until the product 'Hot water' is displayed.
    - ► Press the 'Hot water' button.

      The lock is closed. Hot water preparation is now disabled.
- $\mathsf{P} \ \ \mathsf{ ilde{P}}$  Press the P button to exit programming mode.

'Please select product:'
On the start screen, 'Hot water' is greyed out.

## Maintenance settings

In the program item 'Maintenance settings (3/6)' you can make the following settings:

- 'Filter'
  - Activate the CLEARYL Pro Blue filter cartridge (see Chapter 5
     'Maintenance Inserting and activating the filter').
- 'Water hardness'
  - If you do not have a filter cartridge, you will need to set the water hardness (see Chapter 4 'Permanent settings in programming mode Setting the water hardness').
- "Switch-on rinse" / 'Manual'
  - The switch-on rinse must be started manually.
- "Switch-on rinse" / 'Automatic'
  - The switch-on rinse is started automatically.
- "Rinse the milk system" / 'After 10 min'
  - You are prompted to rinse the milk system 10 minutes after preparation of a specialty coffee with milk.

- 'Rinse the milk system' | 'Immediate'
  - You are prompted to rinse the milk system immediately after preparation of a specialty coffee with milk.

**Example:** Proceed as follows to make the machine prompt you to rinse the milk system **immediately** after preparing a specialty coffee with milk.

**Precondition:** 'Please select product:' is displayed.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Maintenance settings (3/6)' is displayed.
  - ► Press the 'Rinse the milk system' button.
    - 'Rinse the milk system'
  - ► Press the 'Immediate' button.
  - ► Press the 'Save' button.
  - 'Saved' appears briefly on the display.
  - 'Maintenance settings (3/6)'
- P ► Press the P button to exit programming mode.
  - 'Please select product:'

## Setting the water hardness

i If you are using the CLEARYL Pro Blue filter cartridge and have activated it, it is not possible to set the water hardness.

The harder the water is, the more frequently the IMPRESSA needs to be descaled. It is therefore important to set the water hardness accurately.

The water hardness can be adjusted on a continuous scale between 1 °dH and 30 °dH.

**Example:** Proceed as follows to change the water hardness from '16 °dH' to '25 °dH'.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Maintenance settings (3/6)' is displayed.
  - ► Press the 'Water hardness' button.
    - 'Water hardness'

- ▶ Press the '<' or '>' button to set the water hardness.
- ► Press the 'Save' button.
  - 'Saved' appears briefly on the display.
  - 'Maintenance settings (3/6)'
- P ress the P button to exit programming mode.

'Please select product:'

### Energy-saving mode

In the program item 'Machine settings (4/6)' / 'Save energy' you can permanently set an energy-saving mode (Energy Save Mode, E.S.M.<sup>©</sup>):

- 'Active'
  - Soon after the last preparation, the IMPRESSA stops heating up. After about 5 minutes the message 'Energy Save' is displayed.
  - Before you can prepare a specialty coffee, specialty coffee with milk, or hot water, the machine must heat up.
- 'Inactive'
  - All specialty coffees, specialty coffees with milk and hot water can be prepared without having to wait.

**Example:** Proceed as follows to change the energy-saving mode from 'Active' to 'Inactive'.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Machine settings (4/6)' is displayed.
  - ► Press the 'Save energy' button.
    - 'Save energy'
  - ► Press the 'Inactive' button.
  - ► Press the 'Save' button.
    - 'Saved' appears briefly on the display.
    - 'Machine settings (4/6)'
- P Press the P button to exit programming mode.
  - 'Please select product:'

### Automatic switch-off

By instructing your IMPRESSA to automatically switch itself off, you can cut down your energy consumption. If this function is activated, your IMPRESSA switches off automatically after the preset time following the last action on the machine.

You can set the automatic switch-off to 15 minutes, 30 minutes or 1–15 hours.

**Precondition:** 'Please select product:' is displayed.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Machine settings (4/6)' is displayed.
  - ► Press the 'Switch off after' button.
    - 'Switch off after'
  - ► Press the '<' or '>' button to change the setting.
  - ► Press the 'Save' button.
    - 'Saved' appears briefly on the display.
    - 'Machine settings (4/6)'
- P Press the P button to exit programming mode.
  - 'Please select product:'

### Unit for amount of water

You can change the unit for the amount of water from 'oz' to 'ml'.

**Example:** Proceed as follows to change the unit for the amount of water from 'oz' to 'ml'.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Machine settings (4/6)' is displayed.
  - ► Press the 'Units' button.
    - 'Units'
  - ► Press the 'ml' button.
  - ▶ Press the 'Save' button.
    - 'Saved' appears briefly on the display.
    - 'Machine settings (4/6)'
- P Press the P button to exit programming mode.
  - 'Please select product:'

### Restore factory settings

In the program item 'Machine settings (4/6)' / 'Factory setting' you can reset various settings to their factory settings:

- "Machine"
  - All user settings (apart from the 'filter' and 'water hardness') are reset to factory settings. Your IMPRESSA then switches off.
- 'Product'
  - The settings (amount of water, coffee strength, temperature etc.) for any product can be reset individually to the factory settings. The corresponding double product is also reset to the factory settings at the same time.
- 'All products'
  - The settings (amount of water, coffee strength, temperature etc.) for all products are reset to the factory settings.
- 'Display settings'
  - All display settings are reset to the factory settings.

**Example:** Proceed as follows to reset the values for 'Espresso' to the factory settings.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Machine settings (4/6)' is displayed.
  - ► Press the 'Factory setting' button.
    - 'Factory setting'
  - ► Press the 'Product' button.
    - 'Product'
  - ► Press the 'Espresso' button.
    - 'Espresso' | 'Reset this product to the factory setting?'
  - ▶ Press the 'Yes' button.
    - 'Saved' appears briefly on the display.
    - 'Machine'
- P Press the P button to exit programming mode.
  - 'Please select product:'

### Language

In this program item you can set the language used by your IMPRESSA.

i If you choose the wrong language by mistake, you can easily reset the machine to 'English': Press the P button to enter programming mode. Use the Rotary Switch © to select program item '5/6' and then press the top left-hand button.

**Example:** Proceed as follows to change the language from 'English' to 'Deutsch'.

**Precondition:** 'Please select product:' is displayed.

- P ► Press the P button.

  'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Machine settings (5/6)' is displayed.
  - ► Press the 'Choose language' button. 'Choose language'
  - Press the 'Deutsch' button.
     'Gespeichert' appears briefly on the display.
     'Geräteeinstellungen (5/6)'
- P Press the P button to exit programming mode.

  'Bitte wählen Sie Ihr Produkt'

## **Background** color

In this program item you can set the background color for the display of your IMPRESSA.

- P ► Press the P button.

  'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Machine settings (5/6)' is displayed.
  - ► Press the 'Colour scheme' button.
    - 'Colour scheme'
  - ► Press the '<' or '>' button to change the setting.
  - ► Press the 'Save' button.
  - 'Saved' appears briefly on the display. 'Machine settings (5/6)'

- P ► Press the P button to exit programming mode.

  'Please select product:'
- **i** The selected background color only applies on the selection page of the display showing the specialty coffees.

## Querying information

In the program item 'Information (6/6)' you can view the following information.

- 'Product counter': Number of prepared coffee specialty coffees, specialty coffees with milk and hot water
- 'Maintenance counter': Maintenance status and number of maintenance programs performed (cleaning, descaling, changing the filter)
- 'Day counter': Number of prepared coffee specialty coffees, specialty coffees with milk and hot water. This counter can be reset to zero.
- 'Version': Software version

- P ► Press the P button.

  'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Information (6/6)' is displayed.
  - Press the 'Product counter' button.The number of specialty coffees prepared is displayed.
- i You can also view the number of products prepared in the product selector. To do this, turn the Rotary Switch.
  - ► Press the 'L' button. 'Information (6/6)'
- i To reset the day counter to zero, press the 'Day counter' button. Then press the 'L' button and confirm by pressing 'Yes'.
- P ► Press the P button to exit programming mode.

  'Please select product:'

## **⚠** WARNING

Use of maintenance products that are harmful to health and discharge of liquids during maintenance program. Harmful if swallowed. Irritating to eyes and skin.

- Keep children AWAY.
- Keep children away from the machine while it is performing a maintenance program.
- Avoid contact with skin and eyes.
- Avoid generation of dust. Do not inhale dust.
- When using do not eat or drink.
- Keep maintenance products away from food, drink and animal food.
- Keep container tightly closed and dry. Keep in a cool place.

Your IMPRESSA has the following integrated maintenance programs:

- Rinsing the machine ('Rinse the coffee system')
- Rinsing the cappuccino frother ('Rinse the milk system')
- Cleaning the cappuccino frother ('Clean the milk system')
- Changing the filter ('Change the filter') (only if filter is activated)
- Cleaning the machine ('Clean')
- Descaling the machine ('Descale')
- i Clean or descale the machine, rinse the milk system or change the filter when you are prompted to do so.
- i Press the P button to view a list of the maintenance programs ('Maintenance status (1/6)'). By referring to the bar you can see which maintenance program is due. When the bar is completely filled with red, your IMPRESSA will prompt you to perform the appropriate maintenance program.
- i The IMPRESSA will not prompt you to clean the milk system. In the interests of hygiene, you should clean the milk system daily when you have been preparing milk.

# Rinsing the machine

You can initiate the rinse operation manually at any time.



- ► Place a receptacle under the coffee spout.
- P ► Press the P button.
  - 'Maintenance status (1/6)'
  - ► Press the 'Rinse the coffee system' button.

'Machine is rinsing.', water flows out of the coffee spout.

The rinse stops automatically. 'Please select product:'
appears on the display.



# Rinsing the cappuccino frother

After each milk preparation, the IMPRESSA prompts you to rinse the milk system.



- ► Place a receptacle under the cappuccino frother.
- ♠ Press the Rotary Switch.

'Milk system is being rinsed.', water flows out of the cappuccino frother.

The rinse stops automatically and 'Please select product:' appears on the display.



# Cleaning the cappuccino frother

To ensure that the cappuccino frother always works properly, you must clean it **daily** when you have been preparing milk. Your IMPRESSA will **not** prompt you to clean the cappuccino frother.

## ⚠ WARNING

Non-recommended cleaning agents will not optimally remove milk residues. This may cause the cappuccino frother to become blocked and fly off the machine. Discharge of hot steam.

Use only original JURA milk system cleaner.

## **⚠** WARNING

Harmful and irritating cleaning agent. Harmful if swallowed. Irritating to eyes and skin.

- Keep children AWAY.
- Avoid contact with skin and eyes.
- After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- After eye contact, immediately flush eyes with plenty of water and seek medical advice.
- If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.
- **j** JURA milk system cleaner is available from specialized dealers.

**Precondition:** 'Please select product:' is displayed.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
  - ► Press the 'Clean the milk system' button.
    - 'Cleaning agent for milk system'
  - Pour 8.5 oz (250 ml) of fresh water into a receptacle and add one capful of milk system cleaner.
  - ► Immerse the milk pipe in the receptacle.
  - ► Turn the setting wheel of the cappuccino frother to the Milk Foam ① or Milk ☑ position.
  - ► Place another receptacle under the cappuccino frother.
  - ► Press the 'Next' button.

'Milk system is being cleaned.', water flows out of the cappuccino frother.

- 'Water for cleaning milk system'
- ► Rinse the receptacle thoroughly, fill it with 8.5 oz (250 ml) of fresh water and immerse the milk pipe in the water.





# Dismantling and rinsing the cappuccino frother



# Inserting and activating the filter

- ► Empty the other receptacle and place it under the cappuccino frother again.
- ► Press the 'Next' button.

'Milk system is being cleaned.', the cappuccino frother and the pipe are rinsed with fresh water.

'Please select product:' appears on the display.

- ► Carefully pull the cappuccino frother down and off.
- ► Dismantle the cappuccino frother into its individual parts.
- ► Rinse all parts of the cappuccino frother thoroughly under running water.
- ► Reassemble the cappuccino frother.
- i Ensure that all individual parts are correctly and firmly connected to ensure correct operation of the cappuccino frother.
  - ► Firmly attach it to the connector.

Your IMPRESSA no longer has to be descaled if you are using the CLEARYL Pro Blue filter cartridge. If the water hardness is 10 °dH or more, we recommend using the filter cartridge. If you do not know the hardness of your water, you can find this out first (see Chapter 1 'Preparing and using for the first time – Determining the water hardness').

If you did not activate the filter cartridge the first time you used the machine, you can do this now as follows.

Perform the 'inserting the filter' operation without any interruptions. This will ensure that your IMPRESSA always produces its best.

**Precondition:** 'Please select product:' is displayed.

- P ► Press the P button.

  'Maintenance status (1/6)'
- Turn the Rotary Switch until the program item 'Maintenance settings (3/6)' is displayed.
  - ► Press the 'Filter' button.
    - 'Filter'
  - ► Press the 'Active' button.





- ▶ Press the 'Save' button.
  - 'Saved' appears briefly on the display.
  - 'Insert filter'
- ► Remove and empty the water tank.
- ► Open the filter holder and insert the filter cartridge into the water tank, exerting slight pressure.
- ► Close the filter holder. It will click into place audibly.
- **i** After two months, the filter will cease to work. Set the date on the date plate on the filter holder in the water tank.
  - ► Fill the water tank with fresh, cold water and reinsert the tank.
  - ► Place a receptacle under the hot-water nozzle.
  - ► Press the 'Next' button
    - 'Filter is being rinsed.', water flows out of the hot-water nozzle.
- i You can interrupt rinsing of the filter at any time by pressing any button. Press the Rotary Switch to continue rinsing of the filter.
- i The water may be slightly discolored. This is not harmful to health and does not affect the taste.

Rinsing of the filter stops automatically. The machine heats up.

'Please select product:'

Your IMPRESSA is once more ready for use.

# Changing the filter

- **i** After 4058 oz (120 liters) of water have flowed through, the filter will cease to work. Your IMPRESSA will automatically prompt you to change the filter.
- **i** After two months, the filter will cease to work. Set the date on the date plate on the filter holder in the water tank.
- If the CLEARYL Pro Blue filter cartridge is not activated in programming mode, you will not be prompted to change the filter.

**Precondition:** 'Please select product:' is displayed. The ★ symbol is also displayed.

P ► Press the P button.

'Maintenance status (1/6)'

- Press the 'Change the filter' button.'Change the filter'
- i If you do not want to start changing the filter just yet, press the '1' button.
  - Press the 'Next' button. 'Change filter'
  - ▶ Remove and empty the water tank.
  - ► Open the filter holder and remove the old CLEARYL filter cartridge.
  - ► Insert the New filter cartridge into the water tank, exerting slight pressure.
  - ► Close the filter holder. It will click into place audibly.
  - ► Fill the water tank with fresh, cold water and reinsert the tank.



- ► Place a receptacle (at least 17 oz or 500 ml) under the hotwater nozzle.
- Press the 'Next' button.
   'Filter is being rinsed.', water flows out of the hot-water nozzle.
- i You can interrupt rinsing of the filter at any time by pressing any button. Press the Rotary Switch to continue rinsing of the filter.
- i The water may be slightly discolored. This is not harmful to health and does not affect the taste.

Rinsing of the filter stops automatically after approximately 17 oz (500 ml). The machine heats up. 'Please select product:' appears on the display.

# Cleaning the machine

After 200 preparations or 80 switch-on rinses, the IMPRESSA will prompt you to clean it.



Non-recommended (e.g. liquid) cleaning agents may contain substances that could damage the machine or leave residues.

 Use only original JURA cleaning tablets. These are specially formulated for your machine.

### **⚠** WARNING

Harmful and irritating cleaning agent. Harmful if swallowed. Irritating to eyes and skin.

- Keep children AWAY.
- Avoid contact with skin and eyes.
- Avoid generation of dust. Do not inhale dust.
- After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- After eye contact, immediately flush eyes with plenty of water and seek medical advice.
- If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.
- **i** The cleaning program lasts approximately 20 minutes.
- i Do not interrupt the cleaning program. The quality of cleaning will be impaired if you do so.
- i JURA cleaning tablets are available from specialized dealers.

**Precondition:** 'Please select product:' is displayed. The ★ symbol is also displayed.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
  - ► Press the 'Clean' button.
    - 'Clean'
- i If you do not want to start cleaning just yet, press the 'L' button.
  - ► Press the 'Next' button.
    - 'Empty drip tray'
  - ► Empty the drip tray and coffee grounds container and put them back into the machine.
    - 'Please press the Rotary Switch.'
  - ► Place one receptacle under the coffee spout and another under the cappuccino frother.
- ♠ Press the Rotary Switch.
  - 'Machine is being cleaned.', water flows out of the coffee spout.

The operation is interrupted, 'Add cleaning tablet'.





- ▶ Open the cover of the filler funnel for ground coffee.
- ► Insert a JURA cleaning tablet into the filler funnel.
- ► Close the cover of the filler funnel.
  - 'Please press the Rotary Switch.'
- ◆ Press the Rotary Switch.
  - 'Machine is being cleaned.', water flows repeatedly out of the coffee spout and the cappuccino frother.
  - The operation is interrupted, 'Empty drip tray'.
  - ► Empty the drip tray and coffee grounds container and put them back into the machine.
    - Cleaning is now complete. Your IMPRESSA is once more ready for use.

## Descaling the machine

The IMPRESSA builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the hardness of your water.

## **⚠** WARNING

Non-recommended descaling agents (e.g. vinegar) may contain substances that could damage the machine or leave residues.

 Use only original JURA descaling tablets. These are specially formulated for your machine.

## ↑ WARNING

Harmful and irritating descaling agent. Harmful if swallowed. Irritating to eyes and skin.

- Keep children AWAY.
- Avoid contact with skin and eyes.
- Avoid generation of dust. Do not inhale dust.
- After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- After eye contact, immediately flush eyes with plenty of water.
   Remove contact lenses. Seek medical advice.
- If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.

#### NOTICE

If the descaling operation is interrupted, there may be damage to the machine.

► Allow the descaling program to run to the end.

- **i** The descaling program lasts approximately 50 minutes.
- **i** JURA descaling tablets are available from specialized dealers.
- i If you use a CLEARYL Pro Blue filter cartridge and this is activated, you will not be prompted to descale.
- i If the descaling agent comes into contact with sensitive surfaces (e.g. marble), damage cannot be ruled out. Clean up any splashes immediately.

**Precondition:** 'Please select product:' is displayed. The ★ symbol is also displayed.

- P ► Press the P button.
  - 'Maintenance status (1/6)'
  - ► Press the 'Descale' button.
    - 'Descale'
- i If you do not want to start descaling just yet, press the 'L' button.
  - ▶ Press the 'Next' button.
    - 'Empty drip tray'
  - ► Empty the drip tray and coffee grounds container and put them back into the machine.
    - 'Pour descaling agent into water tank'
  - ► Remove and empty the water tank.
  - ► Completely dissolve 3 JURA descaling tablets in a receptacle holding 20 oz (600 ml) of water. This may take several minutes.
  - ► Pour the solution into the empty water tank and insert it into the machine.
  - 'Please press the Rotary Switch.'
  - ► Remove the cappuccino frother.
  - ► Place a receptacle under the connector of the cappuccino frother and another under the hot-water nozzle.
- ♠ Press the Rotary Switch.

'Machine is being descaled.', water flows repeatedly out of the connector of the cappuccino frother and the hot-water nozzle.

The operation is interrupted, 'Empty drip tray'.

► Empty both receptacles.







• Empty the drip tray and coffee grounds container and put them back into the machine.

#### 'Fill water tank'

- ▶ Remove the water tank and rinse it thoroughly.
- Fill the water tank with fresh, cold water and reinsert the tank

### 'Please press the Rotary Switch.'

- ► Refit the cappuccino frother.
- ► Place a receptacle under the cappuccino frother, the coffee spout and the hot-water nozzle.
- ◆ Press the Rotary Switch.
  - 'Machine is being descaled.', water flows out of the hot-water nozzle and the cappuccino frother.
  - 'Machine is heating.', 'Machine is rinsing.', water flows out of the coffee spout.
  - The operation stops automatically, 'Empty drip tray'.
  - ► Empty the drip tray and coffee grounds container and put them back into the machine.
    - Descaling is now complete. Your IMPRESSA is once more ready for use.
- i If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

# Cleaning the bean container

Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These traces may negatively affect the coffee result. For this reason clean the bean container from time to time.

### **Precondition: 'Fill bean container'** is displayed.

- b Switch the machine off with the On/Off button.
- ► Switch the machine off at the power switch.
  - ▶ Remove the aroma preservation cover.
  - ► Clean the bean container with a soft, dry cloth.
  - ► Fill the bean container with coffee beans and close the aroma preservation cover.

# Descaling the water tank

Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.

- ► Remove the water tank.
- ▶ If you use a CLEARYL Pro Blue filter cartridge, remove this.
- ► Descale the tank with a mild conventional descaling agent in accordance with the manufacturer's instructions.
- ► Rinse out the water tank thoroughly.
- ► If you use a CLEARYL Pro Blue filter cartridge, insert this again.
- ► Fill the water tank with fresh, cold water and reinsert the tank.

# 6 Display messages

Message	Cause/Result	Action
'Fill water tank'	The water tank is empty. You	► Fill the water tank (see Chapter 1
	cannot prepare any products.	'Preparing and using for the first time – Filling the water tank').
'Empty coffee grounds container' 'Empty drip tray'	The coffee grounds container is full. You cannot prepare any products.  The drip tray is full. You cannot prepare any products.	► Empty the coffee grounds container and the drip tray (see Chapter 3 'Daily operation – Daily maintenance').  ► Empty the drip tray and the coffee grounds container.
		► Clean and dry the metal contacts on the back of the drip tray.
'Drip tray not fitted'	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	► Fit the drip tray.
'Please press the Rotary Switch.'	The IMPRESSA is prompting you to perform a rinse or continue a maintenance program that was already started.	► Press the Rotary Switch to start the rinse or to continue the maintenance program.
'Fill bean container'	The bean container is empty. You cannot prepare any products.	► Fill the bean container (see Chapter 1 'Preparing and using for the first time – Filling the bean container').
'Rinse the milk system'	The IMPRESSA is prompting you to rinse the milk system.	► Press the Rotary Switch to start rinsing the milk system.
'Please select product:' is displayed. The ∴ symbol is also displayed.	The IMPRESSA is prompting you to perform a maintenance program.	► Press the P button to view the list of maintenance programs ('Maintenance status (1/6)'). By referring to the bar you can see which maintenance program is due. When the bar is completely filled with red, your IMPRESSA will prompt you to perform the appropriate maintenance program.
'Not enough ground coffee'	There is insufficient ground coffee in the machine; the IMPRESSA stops the operation.	► The next time you prepare a beverage, add more ground coffee (see Chapter 2 'Preparation – Ground coffee').

# 7 Troubleshooting

Problem	Cause/Result	Action
When preparing a latte macchiato, the typical three layers do not form.	_	► Turn the setting wheel of the cappuccino frother to the far right and the Milk Foam position ①.  ► Change the length of the interval to at least 30 seconds in programming mode (see Chapter 4 'Permanent settings in programming mode – Product settings').
Insufficient foam is produced when the milk is frothed or milk sprays from the cappuccino frother.	The cappuccino frother is dirty.	<ul> <li>▶ Rinse and clean the cappuccino frother (see Chapter 5 'Maintenance – Rinsing the cappuccino frother').</li> <li>▶ Check that the air intake pipe is fitted on the cappuccino frother.</li> <li>▶ Rinse or replace the air intake pipe. You will find a replacement in the Welcome Pack.</li> </ul>
Coffee only comes out in drips when it is being prepared.	Coffee or ground coffee has been ground too finely and is blocking the system. The same filter cartridge may have been used several times or the water hardness set incorrectly in the programming mode.	► Put the grinder on a coarser setting or use coarser ground coffee (see Chapter 1 'Preparing and using for the first time – Adjusting the grinder').  ► Perform descaling (see Chapter 5 'Maintenance – Descaling the machine').
Water hardness cannot be adjusted.	The CLEARYL Pro Blue filter cartridge is activated.	► Deactivate the filter cartridge in programming mode.
'Fill bean container' is displayed although the bean container is full.	The sliding catch for the bean container has not been pulled out or has not been pulled out completely.	► Pull the sliding catch on the right-hand side of the bean container fully out.
'Empty drip tray' is always displayed.	The metal contacts of the drip tray are dirty or wet.	► Clean and dry the metal contacts on the back of the drip tray.
'Fill water tank' is displayed although the water tank is full.	The water tank float is trapped.	► Descale the water tank (see Chapter 5 'Maintenance – Descaling the water tank').

# 7 Troubleshooting

Problem	Cause/Result	Action
Little or no water or steam comes out of the cappuccino frother. The pump is very quiet.	The connector of the cappuccino frother may be blocked by milk residues or limescale fragments loosened during descaling.	<ul> <li>▶ Remove the cappuccino frother.</li> <li>▶ Unscrew the black connector with the aid of the hexagonal hole on the measuring spoon for ground coffee.</li> <li>▶ Clean the connector thoroughly.</li> <li>▶ Screw the connector back on by hand.</li> <li>▶ Carefully tighten it using the hexagonal hole on the measuring spoon, turning by no more than a quarter of a rotation.</li> </ul>
Grinder is making a very loud noise.	There are foreign objects in the grinder.	► Contact customer support in your country (see Chapter 11 'JURA contact details / Legal information').
'ERROR 2' is displayed.	If the machine was exposed to the cold for a long period of time, heating is disabled for safety reasons.	► Warm the machine at room temperature.
Other 'ERROR' messages are dis- played.	-	Switch the IMPRESSA off at the power switch. Contact customer support in your country (see Chapter 11 'JURA contact details / Legal information').

i If you were unable to solve the problem, contact customer support in your country (see Chapter 11 'JURA contact details / Legal information').

# 8 Transport and environmentally friendly disposal

# Transport / Emptying the system

In order to protect the IMPRESSA from frost during transport, the system must be emptied.



### **Precondition:** 'Please select product:' is displayed.

- ► Carefully pull the cappuccino frother down and off.
- ► Place a receptacle under the connector of the cappuccino frother.
- ► Press the '1 portion milk' button.
  - "I portion milk", hot steam is discharged from the connector.
- ► Remove and empty the water tank.
- Turn the Rotary Switch until '60 sec.' is displayed. Steam will continue to be discharged from the connector until the system is empty.

#### 'Fill water tank'

♦ Press the On/Off button. The IMPRESSA is switched off.

# Disposal

Please dispose of old machines in an environmentally neutral way.



# 9 Technical data

Power  Airborne noise emitted  Ambient conditions  Humidity max. 80%  Ambient temperature  50 - 95 °F  (10 - 35 °C)  Conformity mark  Energy consumption  'Save energy' / 'Active'  Energy consumption  'Save energy' / 'Inactive'  Pump pressure  Holding capacity of water tank  135 oz  (4 I)  Holding capacity of coffee grounds  container  Cord length  approx. 43.3 in.  (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.  (33.8 × 49.7 × 43.2 cm)	Voltage	120 V ~, 60 Hz
Ambient conditions  Humidity max. 80%  Ambient temperature  50 - 95 °F (10 - 35 °C)  Conformity mark  Energy consumption  'Save energy' / 'Active'  Energy consumption  'Save energy' / 'Inactive'  Pump pressure  Holding capacity of water tank  Holding capacity of bean container  Holding capacity of coffee grounds  container  Cord length  weight  Ambient temperature  50 - 95 °F (10 - 35 °C)  Approx. 4.1 Wh  Save energy' / 'Active'  Energy consumption  approx. 10.6 Wh  135 oz (4 I)  Holding capacity of bean container  17.6 oz (500 g)  Holding capacity of coffee grounds  container  Cord length  approx. 43.3 in. (approx. 1.1 m)  Weight  approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.		· · · · · · · · · · · · · · · · · · ·
Ambient temperature 50 – 95 °F (10 – 35 °C)  Conformity mark  Energy consumption  'Save energy' / 'Active'  Energy consumption  'Save energy' / 'Inactive'  Pump pressure  Holding capacity of water tank  Holding capacity of bean container  Holding capacity of coffee grounds  container  Cord length  Weight  Ambient temperature 50 – 95 °F (10 – 35 °C)  Approx. 4.1 Wh  Static, max. 15 Wh  135 oz (4 I)  17.6 oz (500 g)  max. 40 portions  container  Cord length  approx. 43.3 in. (approx. 1.1 m)  Weight  approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.	Airborne noise emitted	L <sub>P</sub> < 70 dB (A)
Conformity mark  Energy consumption  Save energy' / 'Active'  Energy consumption  Save energy' / 'Inactive'  Pump pressure  Holding capacity of water tank  Holding capacity of bean container  Tord length  Static, max. 15 bar  17.6 oz  (500 g)  Holding capacity of coffee grounds  container  Cord length  approx. 43.3 in.  (approx. 1.1 m)  Weight  approx. 29 lb  (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.	Ambient conditions	Humidity max. 80%
Conformity mark  Energy consumption  Save energy' / 'Active'  Energy consumption  Save energy' / 'Inactive'  Pump pressure  Holding capacity of water tank  Holding capacity of bean container  Tord length  Static, max. 15 bar  17.6 oz (500 g)  Holding capacity of coffee grounds container  Cord length  Approx. 43.3 in. (approx. 1.1 m)  Weight  Approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.		Ambient temperature
Energy consumption approx. 4.1 Wh  'Save energy' / 'Active'  Energy consumption approx. 10.6 Wh  'Save energy' / 'Inactive'  Pump pressure Static, max. 15 bar  Holding capacity of water tank 135 oz (4 I)  Holding capacity of bean container 17.6 oz (500 g)  Holding capacity of coffee grounds container  Cord length approx. 43.3 in. (approx. 1.1 m)  Weight approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D) 13.4 × 19.7 × 17.3 in.		50 – 95 °F
Energy consumption approx. 4.1 Wh  'Save energy'   'Active'  Energy consumption approx. 10.6 Wh  'Save energy'   'Inactive'  Pump pressure Static, max. 15 bar  Holding capacity of water tank 135 oz (4 I)  Holding capacity of bean container 17.6 oz (500 g)  Holding capacity of coffee grounds container  Cord length approx. 43.3 in. (approx. 1.1 m)  Weight approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D) 13.4 × 19.7 × 17.3 in.		(10 – 35 °C)
'Save energy' / 'Active'  Energy consumption approx. 10.6 Wh  'Save energy' / 'Inactive'  Pump pressure Static, max. 15 bar  Holding capacity of water tank 135 oz (4 I)  Holding capacity of bean container 17.6 oz (500 g)  Holding capacity of coffee grounds container  Cord length approx. 43.3 in. (approx. 1.1 m)  Weight approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D) 13.4 × 19.7 × 17.3 in.	Conformity mark	
Energy consumption  'Save energy' / 'Inactive'  Pump pressure  Holding capacity of water tank  Holding capacity of bean container  Tr.6 oz  (500 g)  Holding capacity of coffee grounds  container  Cord length  approx. 43.3 in.  (approx. 1.1 m)  Weight  approx. 29 lb  (approx. 12.8 kg)  Dimensions (W × H × D)  3 day rox. 10.6 Wh  135 oz  (4 l)  max. 40 portions  approx. 43.3 in.  (approx. 1.1 m)  3 day rox. 29 lb  (approx. 12.8 kg)  Dimensions (W × H × D)	Energy consumption	approx. 4.1 Wh
'Save energy' / 'Inactive'  Pump pressure  Holding capacity of water tank  135 oz (4 I)  Holding capacity of bean container  17.6 oz (500 g)  Holding capacity of coffee grounds container  Cord length  approx. 43.3 in. (approx. 1.1 m)  Weight  approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.	'Save energy' / 'Active'	
Pump pressure  Holding capacity of water tank  Holding capacity of bean container  Holding capacity of bean container  (500 g)  Holding capacity of coffee grounds container  Cord length  approx. 43.3 in. (approx. 1.1 m)  Weight  approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D)  Static, max. 15 bar  17.6 oz (500 g)  max. 40 portions capprox. 23.3 in. (approx. 1.1 m)	Energy consumption	approx. 10.6 Wh
Holding capacity of water tank  Holding capacity of bean container  T7.6 oz (500 g)  Holding capacity of coffee grounds container  Cord length  approx. 43.3 in. (approx. 1.1 m)  Weight  approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.	'Save energy' / 'Inactive'	
Holding capacity of bean container  T7.6 oz (500 g)  Holding capacity of coffee grounds container  Cord length  approx. 43.3 in. (approx. 1.1 m)  Weight  approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.	Pump pressure	Static, max. 15 bar
Holding capacity of bean container  17.6 oz (500 g)  Holding capacity of coffee grounds container  Cord length  approx. 43.3 in. (approx. 1.1 m)  Weight  approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D)  13.4 × 19.7 × 17.3 in.	Holding capacity of water tank	135 oz
Holding capacity of coffee grounds container  Cord length approx. 43.3 in. (approx. 1.1 m)  Weight approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D) 13.4 × 19.7 × 17.3 in.		(4 I)
Holding capacity of coffee grounds container  Cord length approx. 43.3 in. (approx. 1.1 m)  Weight approx. 29 lb (approx. 12.8 kg)  Dimensions (W × H × D) 13.4 × 19.7 × 17.3 in.	Holding capacity of bean container	17.6 oz
Container         approx. 43.3 in. (approx. 1.1 m)           Weight         approx. 29 lb (approx. 12.8 kg)           Dimensions (W × H × D)         13.4 × 19.7 × 17.3 in.		(500 g)
Cord length         approx. 43.3 in. (approx. 1.1 m)           Weight         approx. 29 lb (approx. 12.8 kg)           Dimensions (W × H × D)         13.4 × 19.7 × 17.3 in.	Holding capacity of coffee grounds	max. 40 portions
Weight     approx. 1.1 m)       Weight     approx. 29 lb       (approx. 12.8 kg)       Dimensions (W × H × D)     13.4 × 19.7 × 17.3 in.	container	
Weight approx. 29 lb (approx. 12.8 kg)  Dimensions (W $\times$ H $\times$ D) 13.4 $\times$ 19.7 $\times$ 17.3 in.	Cord length	approx. 43.3 in.
		(approx. 1.1 m)
Dimensions (W $\times$ H $\times$ D) 13.4 $\times$ 19.7 $\times$ 17.3 in.	Weight	approx. 29 lb
		(approx. 12.8 kg)
$(33.8 \times 49.7 \times 43.2 \text{ cm})$	Dimensions (W $\times$ H $\times$ D)	13.4 × 19.7 × 17.3 in.
		$(33.8 \times 49.7 \times 43.2 \text{ cm})$

Information for testers (repeat test in accordance with DIN VDE 0701-0702): The central grounding point (CGP) is located on the back of the machine below the JURA logo (turn JURA logo anti-clockwise).

### Directives

The machine complies with the following directives:

- Standard UL 1082
- Canadian Standard CSA C22.2 No. 64

# 10 Index

Α		D	
	Addresses 56		Descaling
	Aroma preservation cover		Machine 44
	Bean container with aroma preservation		Water tank 47
	cover 8		Display 9
	Automatic switch-off 33		Display messages 48
В			Display settings 35
ט	Packground color 25		Disposal 51
	Background color 35 Bean container		Double product 19
			Drip tray 8
	Bean container with aroma preservation cover 8	Ε	
	Cleaning 46	_	Emptying the system 51
	=		Energy-saving mode 32
	Filling 11 Button		Errors
			Troubleshooting 49
	On/Off button 9		Espresso 18
	P button (programming) 9	F	
C		Г	Frakamanatkana
	Cappuccino 19		Factory settings
	Cappuccino frother		Restore factory settings 34
	Cleaning 39		Filler funnel
	Rinsing 38		Filler funnel for ground coffee 8
	Cleaning		Filling  Bean container 11
	Bean container 46		Water tank 11
	Cappuccino frother 39		Filter
	Machine 42		Changing 41
	CLEARYL Pro Blue filter cartridge		Inserting and activating the filter 40
	Changing 41		First-time use 12
	Inserting and activating the filter 40		Frother
	Coffee 18		Cappuccino frother 8
	Coffee grounds container 8	_	• •
	Coffee spout	G	
	Height- and width-adjustable coffee		Grinder adjustment switch 8
	spout 8		Ground coffee 20
	Consistency of grind		Measuring spoon for ground coffee 8
	Adjusting the grinder 15	Н	
	Grinder adjustment switch 8		Hotline 56
	Contact details 56		Hot water 22
	Cover		Hot-water nozzle 8
	Storage compartment 8	- 1	
	Water tank 8	ı	Important cafeguards
	Customer support FC		Important safeguards
	Customer support 56		Safety 4
			Instant coffee
			Ground coffee 20

10	Index			
J L	JURA Contact details 56 Internet 10	Backgrour	g mode 25 c switch-off 33 nd color 35 ving mode 32	
P	Language 35 Latte macchiato 19  Machine Cleaning 42 Descaling 44 Rinsing 38 Setting up 10 Switching off 24 Switching on 23 Maintenance 37 Daily maintenance 23 Maintenance settings 30 Measuring spoon for ground coffee 8 Messages, display 48 Milk Connecting milk 16 Milk foam 20 Milk system cleaning Cleaning the cappuccino frother 39 Milk system rinsing Rinsing the cappuccino frother 38 Milk, warm 20  Permanently setting the water for the cup size 21 Permanent settings in programming mode 25 Power cord 9 Power switch 9 Preparation 17, 19 Cappuccino 19 Coffee 18 Espresso 18 Ground coffee 20 Hot water 22 Latte macchiato 19 Milk 20 Two specialty coffees 19 Problems Troubleshooting 49	Product see Querying Restore far Setting the Unit for an  Q Querying info  R Rinsing Cappuccin Machine Rotary Switch  S Safety Important Settings Maintenan Permanen mode 25 Setting up Setting up Setting up Switching off Machine and Switch-off Automatic Symbol descript  T Technical data Tel 56 Transport 51 Troubleshooti Two products  U	information 36 ctory settings 34 e water hardness 31 mount of water 33  ormation 36  no frother 38 38 1 9  It safeguards 4 Ince settings 30 not settings in programmin of the machine 10 24 23 23 25 switch-off 33 iption 3 24 25 26 ing 49 27 28 29 29 20 20 21 22 23 24 25 26 27 28 28 29 29 20 20 20 20 20 20 20 20 20 20 20 20 20	g

# W

Warm milk 20
Water hardness
Determining the water hardness 15
Setting the water hardness 31
Water tank 8
Descaling 47
Filling 11
Website 10

### 11 JURA contact details / Legal information

# 11 JURA contact details / Legal information

JURA Elektroapparate AG Kaffeeweltstrasse 10 CH-4626 Niederbuchsiten Switzerland

	USA: JURA Inc.	Canada: FAEMA
Customer Service		
Phone E-Mail	1-800-220-5701 info@us.jura.com	1-(855)-544-8600 info@juracanada.ca
Opening Hours (EST)	Mon – Thu 9 am – 9 pm Fri 9 am – 8 pm Sat 9 am – 5 pm	
Distributor Address	81 Ruckman Road Closter, NJ 07624	115 Matheson Boulevard East Mississauga, Ontario, L4Z 1X8
Phone	001 (201) 767-3999	1-(905)-501-8600
Fax	001 (201) 767-9684	
Internet	www.us.jura.com	www.faema-canada.jura.com

@ You will find additional contact details for your country at www.jura.com.

Technical changes	We reserve the right to make technical changes. The diagrams used in these instructions for use are for illustration purposes only and do not represent the original colors of the machine. Some details of your IMPRESSA may vary.
Feedback	Your opinion is important to us! Use the contact link at www.jura.com.
Copyright	The instructions for use contain information which is protected by copyright. It is not permitted to photocopy these instructions for use or translate them into another language without the prior written consent of JURA Elektroapparate AG.